



RESTORATION SERVICES

*A SUBSIDIARY OF HASELDEN CONSTRUCTION*

# Services Summary

PROPERTY RESTORATION ■ ENVIRONMENTAL ■ ROOFING

**303.241.7849**

Corporate Headquarters

**970.442.5334**

Western Slope Office





**FLIR**

~64.9 °F

61.1

# History and Background

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HRS is a subsidiary of Haselden Construction, a premier general contractor with nearly 50 years of commercial building experience. As a licensed general contractor, HRS is IICRC certified and can provide an immediate response, mitigation, and restoration services 24 hours a day, seven days a week for both commercial and residential properties.

**The leadership team of HRS Restoration Services has had a presence in Colorado for over 30 years and has a reputation for excellent customer service.**

HRS Restoration Services focuses on providing expedited services to our clients in need of repair and remediation related to water damage, mold removal, fire damage, trauma and bio clean-up, asbestos abatement as well as structural and roofing reconstruction. HRS' specialized experience is augmented by the proven approach and resources of a premier general contractor; a perfect match to exceed your expectations. Haselden Construction's experience ranges from multi-family, healthcare, education, hospitality and a variety of other market sectors.

HRS' commitment to quality and providing exceptional service is critical, especially as we work to minimize the impacts of clean up, demolition and reconstruction to all affected parties. Working in a building or home that is occupied during reconstruction presents unique challenges and requires proactive communication to mitigate risks inherent with these types of specialized and sensitive projects.

# Office Locations

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HRS Restoration Services proudly serves customers located throughout the Rocky Mountain region and the Roaring Fork Valley.

Our dedicated team is available 24 hours a day, seven days a week to repair damage and give you peace of mind the moment disaster strikes.



## **Centennial, Colorado**

6950 S. Potomac Street, Suite 200  
Centennial, CO 80112  
303.241.7849



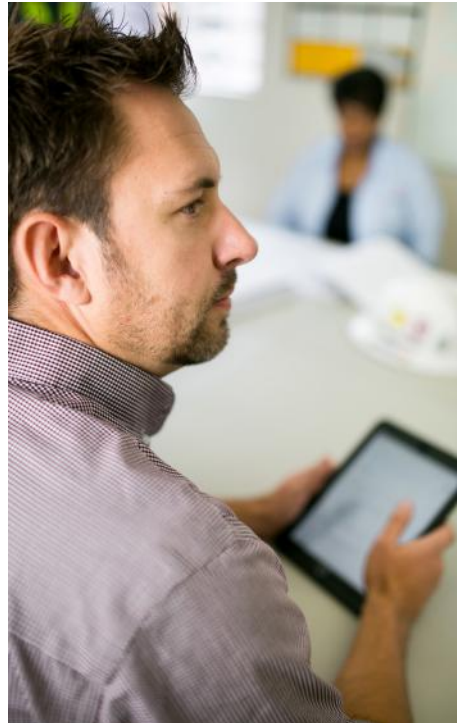
## **Glenwood Springs, Colorado**

823 Grand Avenue, #200  
Glenwood Springs, CO 81601  
970.442.5334

# Leadership Team

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HRS Restoration Services' daily operations are led by our President, Derek Oliver, and supported by the Leadership Team, a seasoned group of disaster restoration and construction experts with nearly 150 years of combined industry expertise and knowledge to oversee company operations.



**Derek Oliver**

President



**Tim McNutt**

Vice President of Operations



**Dale Furnell**

Business Development Manager



**Tyson Witkamp**

Environmental Division Manager



**Mike Hause**

Senior Project Manager



**Mike Graul**

Emergency Services Manager

# Services

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- Water Damage
- Fire Damage
- Mold Remediation
- Sewage Clean-up and Remediation
- Property Clean-Up and Restoration
- Contents Restoration
- Asbestos Abatement
- Crime Scene, Trauma, and Bio-Cleaning
- Storm Damage
- Odor Removal
- Hoarding Clean-Up
- Commercial, Multifamily, and Residential
- Emergency Repairs
- Hazardous Waste Management
- Books, Documents, and Vital Records Restoration
- Electronics Restoration
- Facility Infection Control and Out-Break Mitigation
- Temporary Power, HVAC, and Sanitary Services
- Consulting and Planning Services for Emergency Preparedness
- Roofing Services
- Structural Services
- Covid-19 Disinfection









# Restoration Expertise

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HRS Restoration Services is proud to offer comprehensive restoration services including but not limited to:



## Water & Flood

Detailed information on page 10



## Fire Restoration

Detailed information on page 12



## Mold Remediation

Detailed information on page 14



## Trauma & Bio Cleaning

Detailed information on page 16



## Asbestos Abatement

Detailed information on page 17



## General Restoration & Repairs

Detailed information on page 18



## Structural Repair

Detailed information on page 19



## Roofing Repair & Replacement

Detailed information on page 20



PICTURED: Moon Valley Bible Church - Flooding Restoration and Structural Repair



# Water & Flood

Water damage can come from many sources. Whether it's a toilet overflow, a failed water heater, or a storm, water can cause significant damage to homes and businesses alike. Removing the water as soon as possible is the most effective way to minimize damage. Mold can start to grow

24 - 48 hours after becoming damp, so immediate moisture removal is critical. Our IICRC certified technicians will use specially designed, highly efficient equipment to dry affected areas and materials quickly and effectively. Once dry, we will restore your property to pre-loss condition.

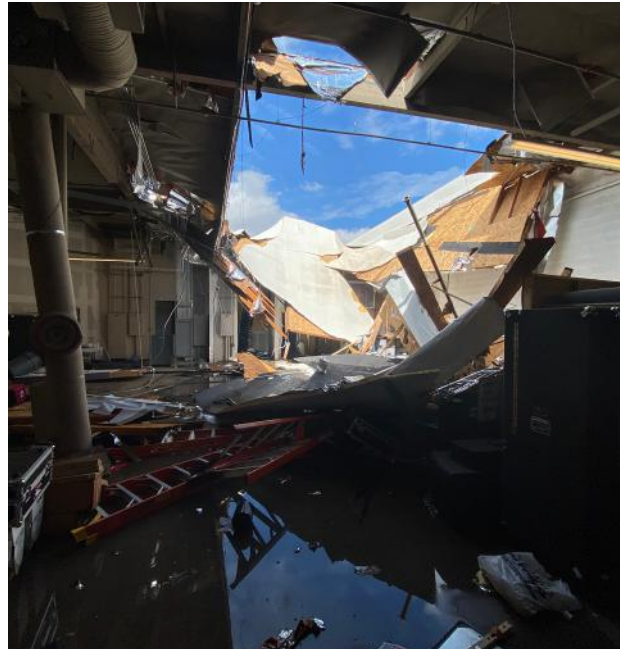
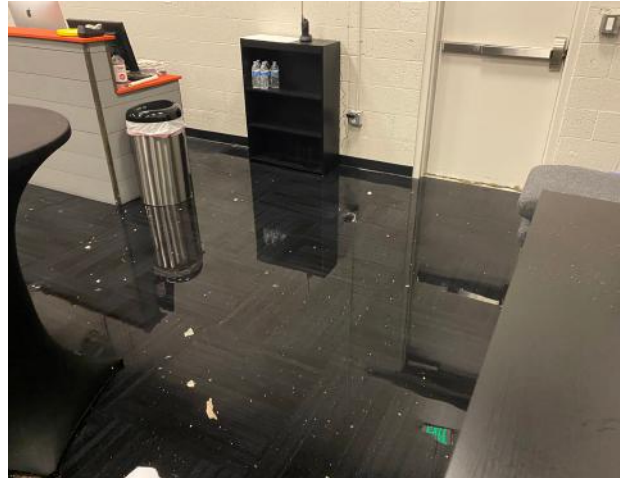


## Water Damage Restoration

Discovering water damage can feel devastating and can be a serious problem if not dealt with properly. In addition to causing damage, water can also spread contaminants that may lead to disease. A quick response to water intrusion is imperative due to the invasive properties of moisture:

- Within **minutes**, moisture-sensitive surfaces swell and disfigure. Paper goods (books, documents, pictures) can be ruined and stains from furniture start to appear on carpeting, which can be permanent.
- Within **hours**, drywall softens and warps, and wooden furniture can be permanently damaged. If carpet becomes delaminated (the primary backing separates from the secondary backing), it can cause serious damage.
- Within **days**, fungi and bacteria begin to grow and spread. Foul odors start to permeate your property.

HRS's IICRC certified clean-up crews are composed of expert technicians - including **Master Water Restorers** - who will ensure you receive the highest quality water removal and water clean-up services. Once the cause of the water emergency is mitigated and clean-up has been completed, our construction team can provide the building services you need such as drywall, painting, flooring, electrical, and plumbing to return your facility to its original state.



PICTURED: Moon Valley Bible Church Roof Collapse and Flooding



# Fire Restoration

Fire damage is devastating in so many ways. Our professional fire damage restorers are available 24/7/365 and will be there quickly to secure the property, boarding up any doors and windows and tarping any roof openings, including those created

by emergency personnel. Our team will remove all debris, clean-up water, disinfect and deodorize, and rebuild the damaged structure quickly and professionally, working with your insurance adjuster to restore your home or business.



## Fire Damage Restoration



A fire can be the most traumatic and devastating experience a home or business owner ever faces. In a best case scenario, it can cause minor smoke damage; in a worst case scenario, it can obliterate an entire structure. HRS will help you navigate these stressful circumstances and bring your home or building back to a safely useable state.

By carefully following our proven procedures, we ensure your property is brought back to the safe, comfortable space that existed before the fire and smoke damage. This begins with a property inspection to assess the level of structural damage and content damage. We will report our findings to you and answer any questions you may have so you are fully informed and understand what results can be reasonably expected.

In simple terms, returning your facility to its pre-fire state consists of four general elements: structural damage restoration, content restoration and/or removal, smoke mitigation, and odor mitigation. Making sure your building is structurally sound is a priority. If there are stability issues, our professional restoration team can provide full construction services to rectify the situation. We will also remove any furniture, fixtures, or equipment that has been burned beyond repair, including items containing synthetic materials. Any items that are salvageable will be repaired and returned both to minimize cost and help ease the anxiety of loss; unsafe items will be disposed of. Finally, our disaster clean-up team will remove all smoke residue, including the pervasive odor. Our IICRC certified Odor Control Technicians will use odor removal techniques include thermal fogging, high-level ozone deodorization, and hydroxyl deodorization.

PICTURED: **Fire Damage and Restoration to Family Home, Boulder County Fires**



# Mold Remediation

Mold can pose a serious health hazard and remediation requires a thorough understanding of the risks involved, making it important to have removal performed by trained and licensed professionals that understand the proper safety procedures.

Effective mold removal starts with moisture mitigation, first determining moisture levels, then drying with dehumidifiers and air movers with HEPA filters. Once dry, our team removes the mold spores and disinfects the surfaces to prevent future mold growth.



## Mold Restoration

Mold occurs in damp areas and is often caused by water damage or flooding. Mold can also be the result of a current water leak or improper water leak clean-up from a previous issue.

Mold can be present in carpet, wall interiors, floorboards, and ceilings, as well as easily spotted locations. Depending on the extent of the mold, a property can even be declared uninhabitable due to the threat it poses to the health of the occupants. No homeowner or business owner wants to hear that they have mold. Mold spreads quickly and can cause severe respiratory problems, especially in infants, children, the elderly, and those with health issues.

Once mold has been detected, our team inspects your space to determine exactly where the mold is growing and how moisture is coming into your property. The information we gather focuses our efforts on where they are needed most. We begin by drying the moisture that is allowing the mold to thrive, then cleaning and disinfecting all affected surfaces to prevent the mold from growing back. Once the mold is stopped and all affected surfaces are cleaned, restoration begins. Our licensed contractors work to return your property to its pre-mold condition by repairing anything that was affected — on the interior or exterior of your home. The mold removal and restoration process can take as little as a few days or as long as a few weeks.



PICTURED: **Mold Remediation and Restoration to Family Home**



# Trauma & Bio Cleaning

Traumatic events such as a crime occurrence or unattended death can be overwhelming for everyone involved. We understand how difficult this is and will deliver compassionate assistance in restoring order to your home or business. Trauma/bio-hazard cleanup should not be attempted by anyone who is not specifically trained for forensic cleaning. You can be confident that any area we've cleaned is free from bio-hazardous material and safe to use.



Trauma clean-up and bio-cleaning is not a subject people give much thought to until they need the service. When dealing with a crime scene at your facility, or with the aftermath of a fatality, the emotional toll can be overwhelming. HRS professionals can help ease the burden of the situation by eliminating all trace of the death or incident. This includes removing unsafe items and substances such as blood, other bodily fluids, and filth, all of which can contain biological hazards. Sanitizing a trauma situation involves eradicating microscopic particulates such as bacteria and viruses to ensure a clean and healthy space. HRS Restoration Services follows IIRC s540 standards, providing the highest industry standard of trauma and crime scene clean-up. Our highly trained technicians will decontaminate your property, working in coordination with fire departments and police to help you through this process as efficiently and quickly as possible.

Our bio-cleaning professionals also specialize in remediating hoarding situations. Hoarding can be dangerous because it can put those in the vicinity at risk of fire, poor sanitation, and even structural issues in their home or commercial property in extreme cases.

PICTURED: **Hoarding Clean Up**





# Asbestos Abatement

Asbestos is a known carcinogen and can be found in many different building materials including vinyl floor tile/mastic, pipe insulation, drywall compound, and popcorn ceilings, to name a few. If independent testing confirms the presence of asbestos, our certified professionals will create the proper containment and remove all hazardous materials per environmental regulations. Third party clearance testing will then ensure that the space is safe to reoccupy.

## Asbestos Remediation

Most commonly found in homes and buildings constructed prior to 1980, asbestos can be found in numerous construction materials, including concrete, asphalt, roof shingles, pipes, siding, wall board, floor tiles, joint compounds, adhesive, and insulation. The hazardous nature of asbestos abatement calls for professional remediation to ensure safe removal and disposal. HRS will extract all asbestos from your facility to bring it back to a safely inhabitable space. Once the asbestos remediation is complete, our restoration team can rebuild the affected areas.



PICTURED: **Asbestos Remediation at Colorado State University**



# General Restoration & Repairs

Handling a home or commercial property's disaster situation requires both mitigating the issue and rebuilding the affected areas of the property. Once the emergency has been taken care of—whether it's water damage, fire damage, mold remediation, trauma clean-up/bio-cleaning, or asbestos abatement—the property will need to be restored. This could include structural repairs, drywall, plumbing, electrical, and/or landscape replacement just to name a few. As a fully licensed general contractor, we can provide these services to homeowners as well as commercial properties. Our work ranges from basic repairs to complex, multi-faceted projects.

Our reconstruction efforts extend to your belongings affected by the disaster. Our content restoration program will repair any salvageable items including furniture, clothing, and electronics.



## Content Restoration

Our content restoration process begins as soon as possible when we respond to your home or business. First, we secure the building or home's contents and evaluate which items warrant restoration. Those items include: photographs and artwork, paperwork, furniture and electronics. We pack and move the items to a new location away from smoke, odors, soot, and water. We then inventory all items to guarantee their safekeeping. Finally, we clean and deodorize all items. The final step includes returning items to your home or business, or keeping them preserved in storage until they can be returned safely.

PICTURED: **Restoration of Family Home In-Progress**



# Structural Repair

Structural problems arise in both old and new structures alike. These issues are always unplanned events that lead to fear and anxiety. HRS has a team of highly skilled professionals with over two decades of industry expertise that will help our clients navigate these unfortunate situations. Working with design and engineering professionals on the most cost-effective solutions, we ensure that the integrity of the structure is sound and will withstand the test of time. With our background and history of nearly 50 years as a Colorado-based commercial General Contractor, you can rest assured that there are no challenges that are too big or small for HRS and our structural team to resolve.

## Telltale Signs of Structural Issues:

- Water leaks
- Non-functioning doors or windows
- Cracked glass
- Heaving or settling floors
- Stairways – unlevel treads, tripping hazards
- Cracks in walls, floors, foundations
- Sagging roof
- Soil moving away from foundation

## Services:

- Micro-piling
- Construction defect investigation
- Expert witness
- Destructive testing
- Repair or replacement
- Commercial & residential



PICTURED: Moon Valley Bible Church



# Roofing Repair & Replacement

It doesn't matter if it is minor storm related damage or a complete rebuild because with over two decades of industry experience, you can rest assured the HRS roofing team has you covered. HRS provides all services related to your roofing needs including leak repair, removal, and replacement of all roofing types as well as ground up new construction. HRS's team of licensed professional roofing experts can service all job types and sizes. From the metro area(s) to the mountains, we understand and support all building and roofing types.



The HRS team provides high quality, prompt leak repairs and regular preventive maintenance programs. We keep detailed data files and records, so you have a history of your roof maintenance. We take a consultative approach for our re-roof customers. We offer detailed analysis of the existing conditions and design the appropriate solution that meets your needs for the facility. HRS offers a complete line of re-roof options for our clients, ranging from single ply systems to coating solutions. We also offer built up roofing, modified bitumen membranes as well as standing seam metal, slate, tile and composition systems. We offer multiple roof systems to achieve a successful project for your new building. HRS will also work hand-in-hand with your insurance provider and claims adjusters to make sure your project is done right and in a timely manner to minimize the amount of time that your business or residence is affected.

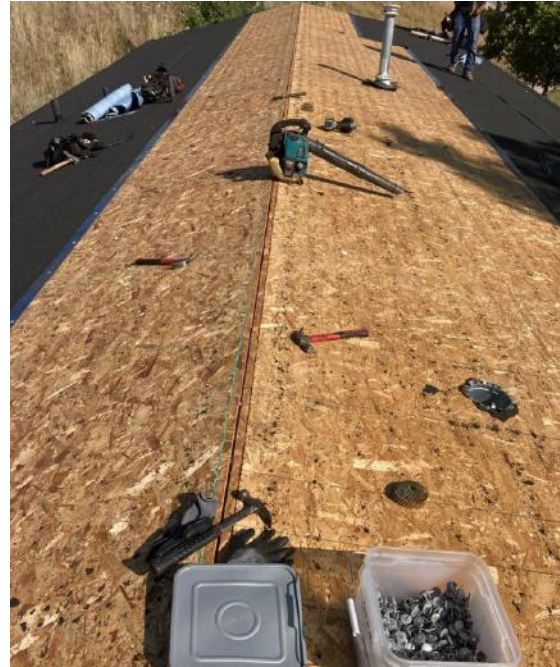
### Structure Types:

- Commercial
- Warehouse
- Educational
- Healthcare
- Multi-family
- Residential/Single Family

### Roof Types:

- Flat
- Commercial Low Slope
- Commercial Steep Slope
- Green Roof
- Metal
- Tile
- Asphalt Shingle
- Wood Shake

PICTURED: **Cripple Creek School District - Modular Building Roof Repairs**







# Insurance Negotiation Process

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Insurance negotiations are critical to ensure that the property owner is getting the service and money that they deserve. Many times, adjusters will estimate mitigation or repairs low and hope that it sticks and/or a property owner doesn't know better. Our job is to negotiate on behalf of the client to ensure that, at the end of the day, a quality project can be completed, and the insured can be made whole. Adjusters are often "certified" but have never actually done the mitigation or construction and need to be informed of the correct way to mitigate or reconstruct and the cost involved in doing so.

## HRS will:

- Provide accurate scope of work to properly restore the property.
- Work with insurance adjusters to understand the full scope and cost to restore a property.
- Work on behalf of the client to get them the best product and avoid having to come out of pocket.

**PICTURED:** Our dedicated team will help you through every step of the process.

# Matterport Scanning

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Matterport is the standard for 3D space capture. The platform transforms real-life spaces into immersive digital models. So much more than panoramic scans, Matterport empowers our teams to capture and connect rooms to create interactive 3D models of your space. The benefits to utilizing this leading-edge technology is immense.

Benefits include but are not limited to:

- Allows for measurement within the scan
- Scope adjustments can be made remotely without having to revisit the property
- Flexibility for adjusters who cannot visit the property
- Great visual of initial conditions
- Ability to re-scan along the way to show progress
- Asset documentation
- Helpful in a potential home sale or remodel
- Ease of accessibility versus visiting a property
- Aids in insurance inspections prior to having a policy underwritten
- Ability to embed useful information, including notes, links, photos, pdfs to a specific spot in any scan / embed in an estimate to show a specific detail



PICTURED: Digital walk-through abilities with Matterport Scanning







# Commercial Projects

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HRS has provided remediation and disaster restoration services for a wide-variety of commercial clients including but not limited to:

- The Link
- Cripple Creek School District
- Moon Valley Bible Church
- University of Colorado Boulder
- LadyLuck Casino



PICTURED: We provide restoration services for a wide-variety of clients.



## COMMERCIAL PROJECT

### Steelwave **The Link**

Denver, Colorado

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HRS responded to a call for a water leak at The Link building in downtown Denver. A hose outside of the wash basin was left running over the weekend from Friday to Monday. All 12 floors were affected. Water mitigation (extraction, containment, air movement, and dehumidification) and select demolition were performed by HRS technicians. The project took 8 days to dry out sufficiently and remove drywall. Floor-to-floor insulation, drywall, and carpet were all affected in the flood.



## COMMERCIAL PROJECT

## Cripple Creek School District Modular Building

Cripple Creek, Colorado

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HRS was called after a hailstorm damaged the Cripple Creek School District modular building. During the hailstorm, the windows leaked along with the roof. HRS' main scope of work was to replace the roof and install all new insulation and drywall. The project duration was several months due to getting the State permit. Sequentially, the roof had to be replaced before the interior work could begin.





## COMMERCIAL PROJECT

# Moon Valley Bible Church

Phoenix, Arizona

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HRS received a call from the pastor at Moon Valley Bible Church after the roof collapsed and caved in, due to monsoon rains and insufficient roof drainage. The scope of work consisted of building dry out, asbestos mitigation, mold mitigation, structural repair, roofing repair, framing replacement, re-installation of mechanical roof top units, electrical re-wire and panel replacement, low voltage wiring for stage and sound booth, insulation and drywall repairs, full interior re-paint, replacement of flooring throughout the entire building, stage and sound booth construction, and indoor playground disassembly and reassembly. This was an extremely complex reconstruction and restoration project with over \$2 million in repairs spanning approximately a 3-month timeframe.



## COMMERCIAL PROJECT

## University of Colorado Boulder Multiple Projects

Boulder, Colorado

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### Bear Creek Dorms

HRS was called when a sprinkler line popped, traveling down through three floors at the University of Colorado Boulder Bear Creek Dormitory. HRS utilized drying equipment and had to remove the ceilings on floors below the leak. All the walls needed to be dried out, as well as all the flooring.

### 955 Regent

HRS responded to a call at University of Colorado Boulder for a roof leak on campus at 955 Regent. The building was currently under construction and drywall had already been installed. The HRS technicians were tasked with removing the remaining Category 2 water and test all the walls for moisture. Due to the type of water and the fact that the walls hadn't been finished or painted, the drywall did not need to be replaced. HRS utilized state-of-the-art thermal technology to detect where the water leaks occurred.



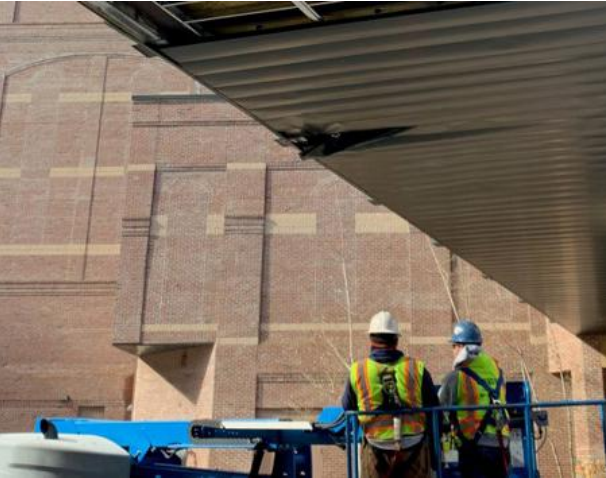
COMMERCIAL PROJECT

# LadyLuck Casino

Black Hawk, Colorado

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In the Fall of 2020 - HRS received a call from the LadyLuck Casino in Black Hawk, Colorado to repair damage to the main entrance canopy. The damage was the result of a forklift driver who had the forks fully extended when driving under the canopy, ultimately resulting in a large penetration / hole in the structure. HRS' restoration team was onsite that day to assess the damage and repair the canopy to ensure the safety of patrons and restore the aesthetics of the building to its original condition.







# Why HRS?

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“ I am a homeowner and last summer, I experienced water damage due to a roof leak which involved a significant insurance claim. I needed a reliable contractor to handle the replacement of maple wood floors throughout the house as well as other repairs and my insurance advisor recommended HRS Restoration Services. That was the start of a fantastic relationship. From our first meeting in October, 2020, until our final invoice in February 2021, the HRS crew did an excellent job in completing the scope of work for the insurance restoration project. The HRS team worked tirelessly and professionally to finish a major project, working through winter conditions, three holidays (Thanksgiving, Christmas and the New Year), not to mention a pandemic. Despite all of these obstacles, they performed on time and on budget.

The crew worked seamlessly together, going above and beyond when necessary to make sure that every item was delivered to my satisfaction. It was a pleasure dealing with such a professional and reliable group of individuals. ”

**Mary McCarthy**

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“ After our home was destroyed by the East Troublesome Creek Fire on October 21, 2020, our family needed professional help to remove debris and clean the site down to bare ground in preparation for rebuilding. We wanted it done before winter and with minimal emotional pain. HRS did that job superbly. They showed up on time with good equipment and finished the job with efficiency and attention to detail. ”

**Robert Hunnes**

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“ HRS received an emergency call about a water leak that occurred overnight. They were very responsive, arrived on site and immediately mobilized. The HRS team used the utmost care and caution with all of the surroundings of the water damaged areas, making sure to remove all of what was necessary to prevent mold from growing. The crew had all the machinery and tools for the job and came back each day to check the progress of the drying. I would definitely recommend using HRS to anyone that needs quick and attentive service. ”

**Taylor Hurtgen**





# Offices

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